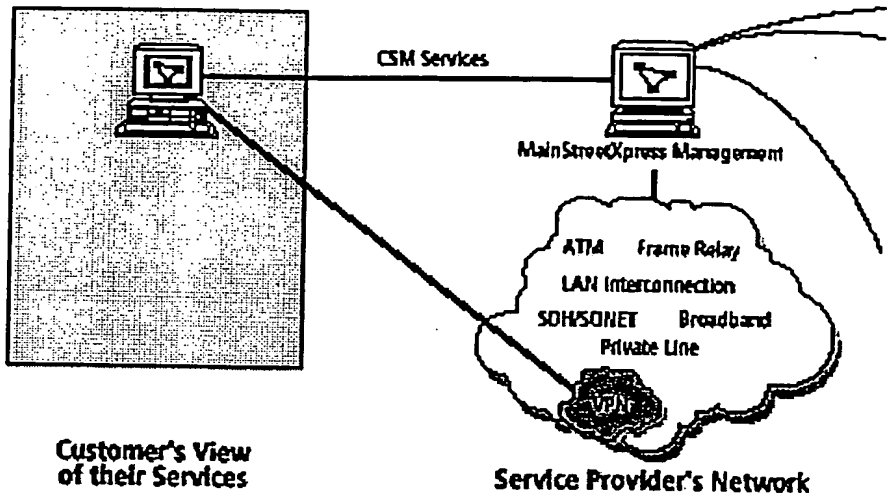


FIGURE 1

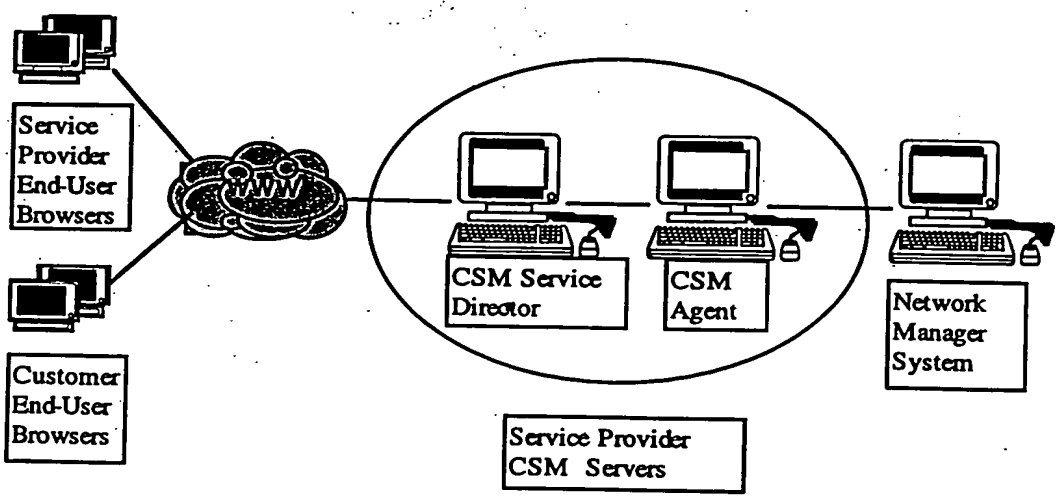


FIGURE 2

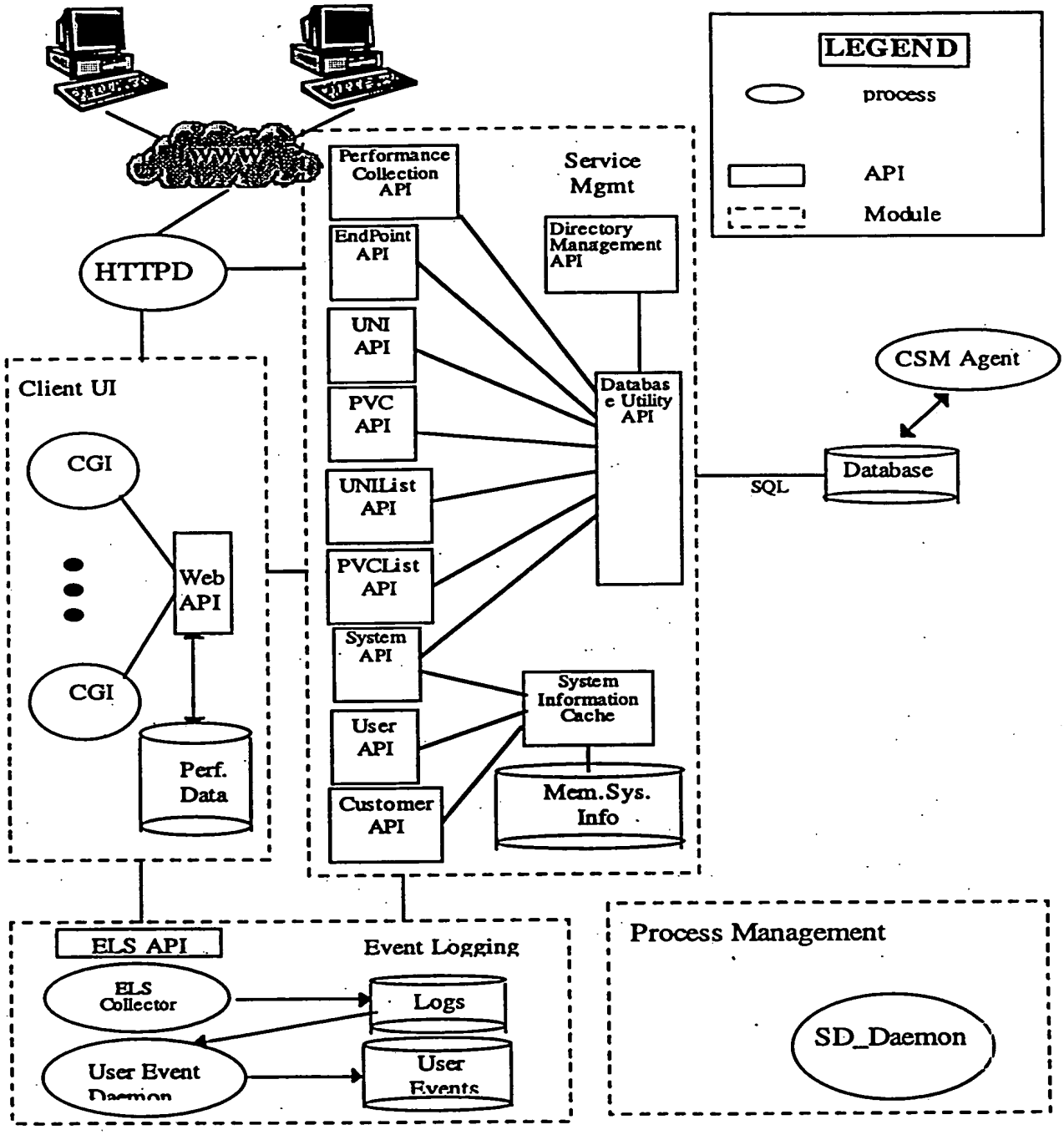

LEGEND
process
API
Module
Service Mgmt
Performance Collection API
EndPoint API
Directory Management API
UNI API
PVC API
UNIList API
PVCList API
System API
User API
Customer API
Database Utility API
HTTPD
Client UI
CGI
CGI
Web API
Perf. Data
CSM Agent
Database
SQL
System Information Cache
Mem.Sys. Info
ELS API
Event Logging
ELS Collector
Logs
User Event Daemon
User Events
Process Management
SD_Daemon

FIGURE 3

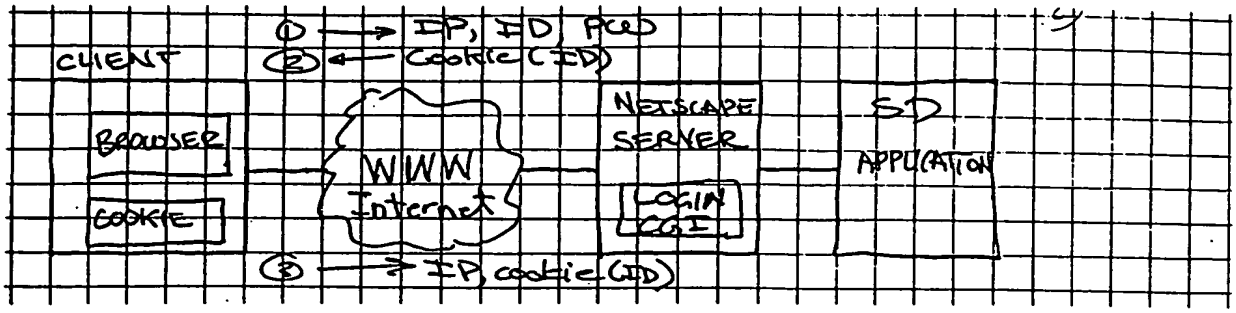


FIGURE 4

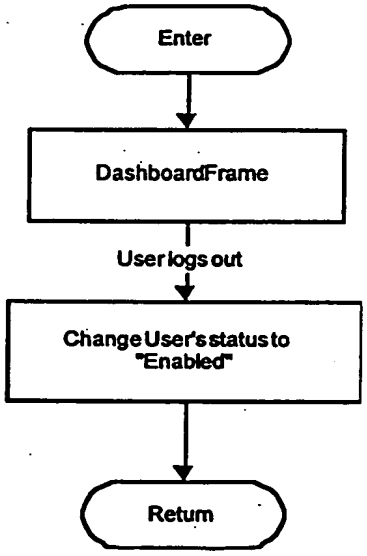


FIGURE 6

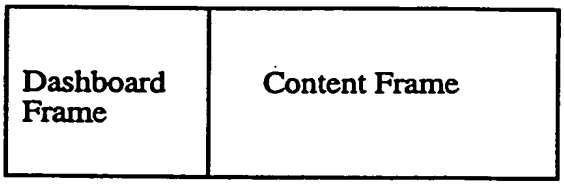
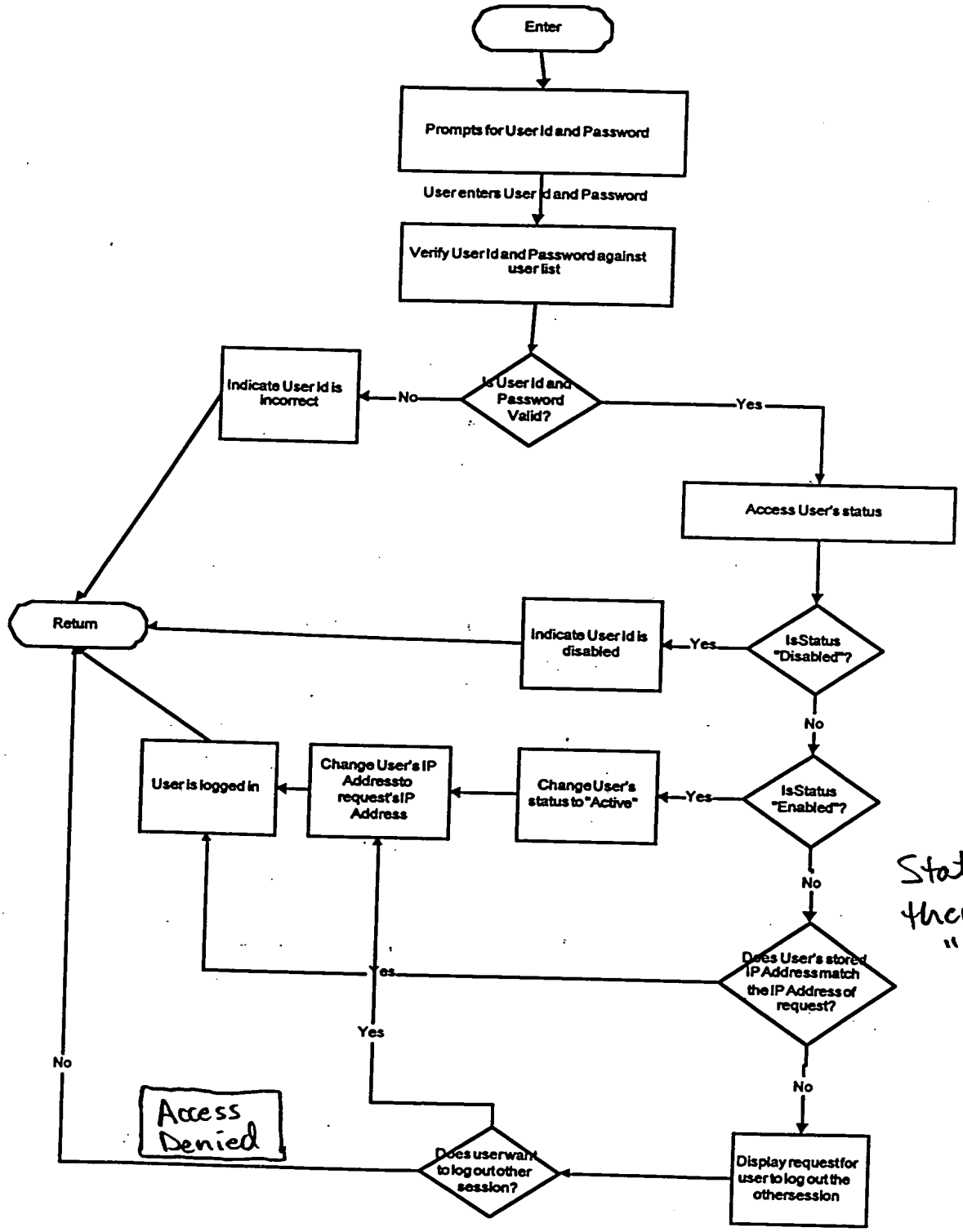


FIGURE 7



Status must then be "Active"

FIGURE 5

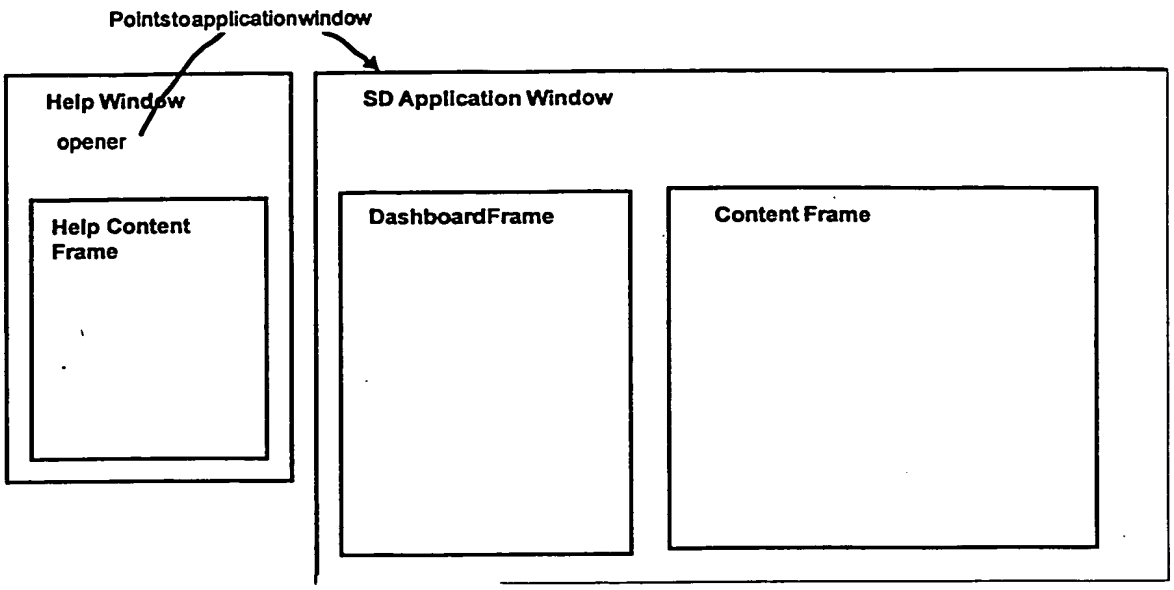


FIGURE 8

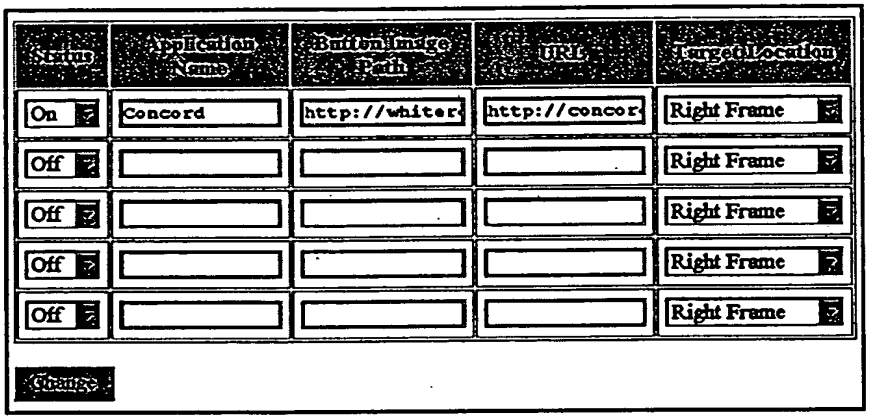


FIGURE 10

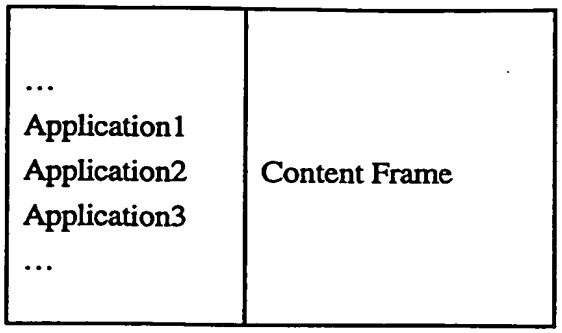


FIGURE 11

BEST AVAILABLE COPY

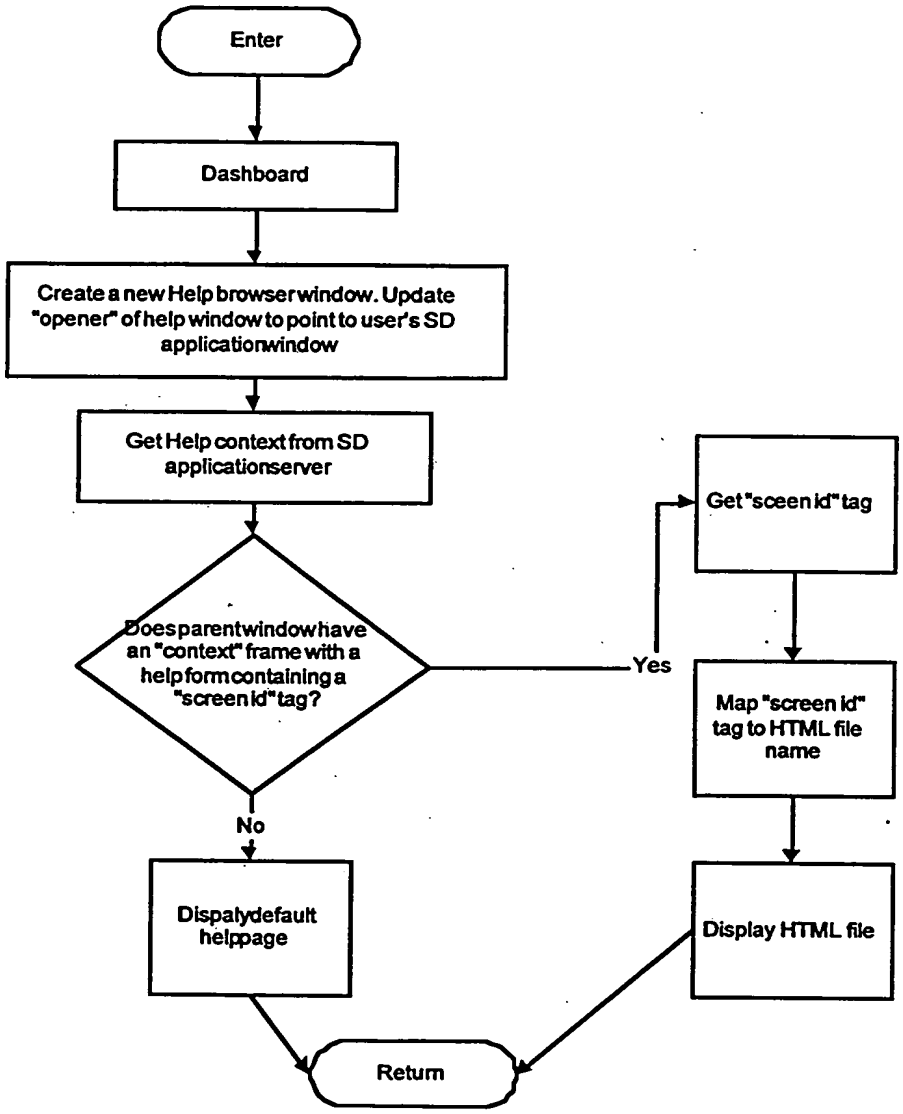

Enter
Dashboard
Create a new Help browser window. Update "opener" of help window to point to user's SD application window
Get Help context from SD application server
Does parent window have an "context" frame with a help form containing a "screen id" tag?
Yes
No
Get "sceen id" tag
Map "screen id" tag to HTML file name
Display HTML file
Dispaly default help page
Return

FIGURE 9

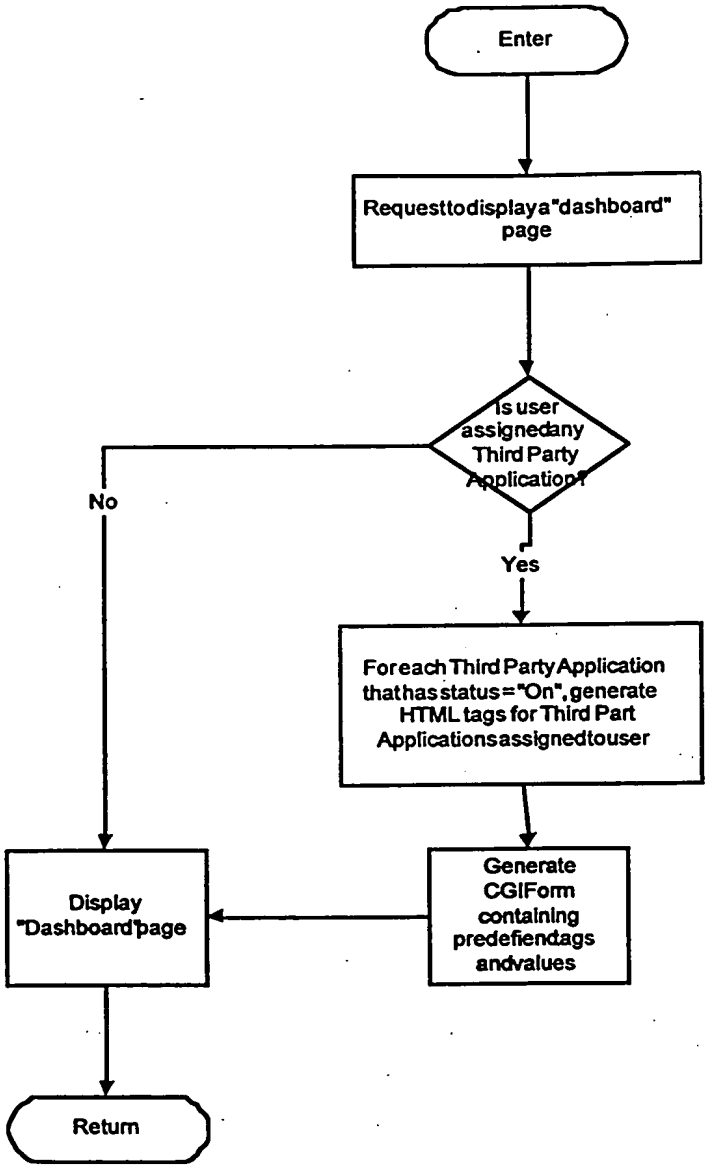

Enter
Requesttodisplaya"dashboard" page
Is user assignedany Third Party Application?
No
Yes
For each Third Party Application that has status="On", generate HTML tags for Third Part Applications assigned to user
Generate CGIForm containing predefiendags andvalues
Display "Dashboard"page
Return

FIGURE 12

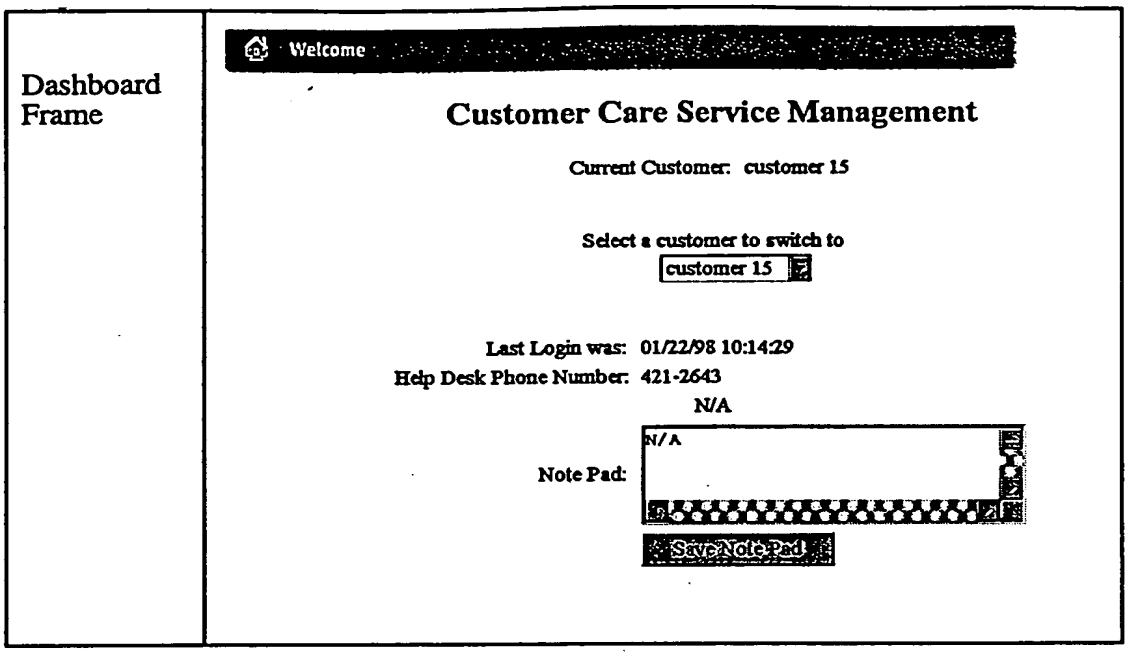


FIGURE 13

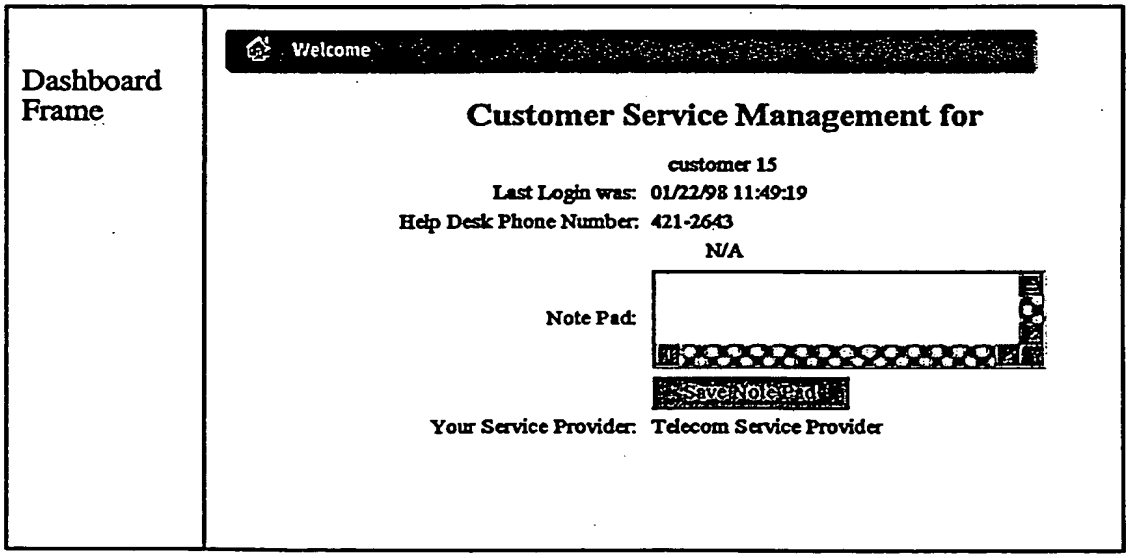


FIGURE 14

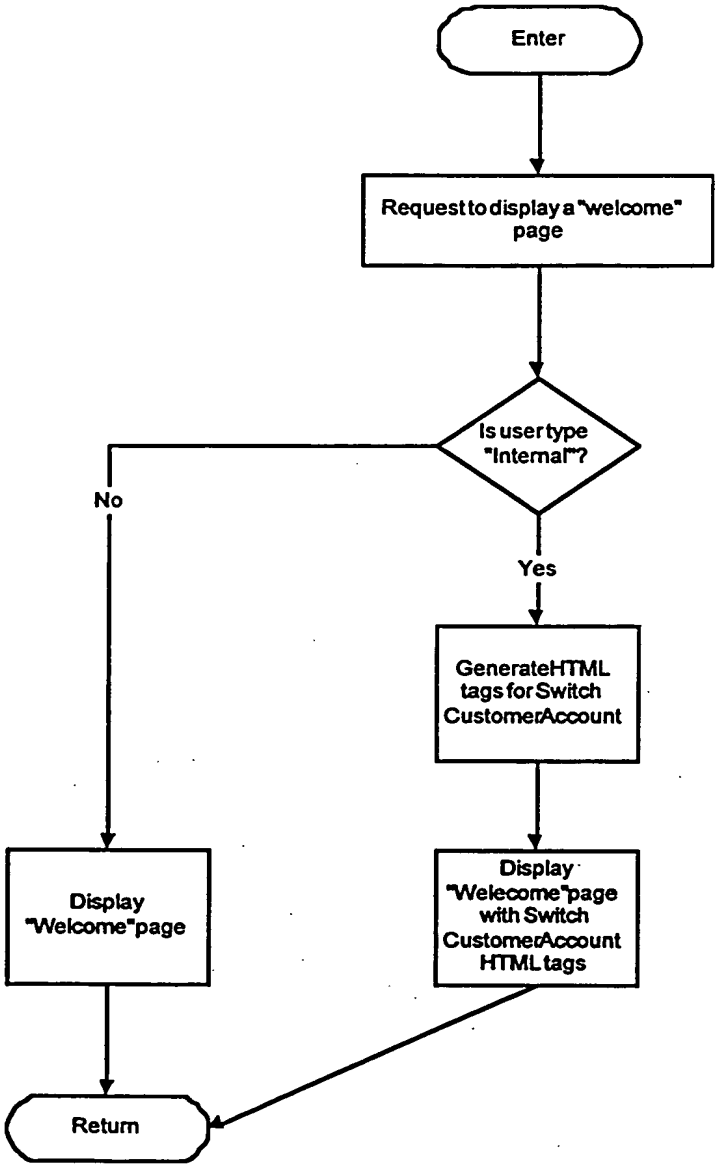

Enter
Request to display a "welcome" page
Is user type "Internal"?
No
Yes
Generate HTML tags for Switch CustomerAccount
Display "Welcome" page
Display "Welcome" page with Switch CustomerAccount HTML tags
Return

FIGURE 15

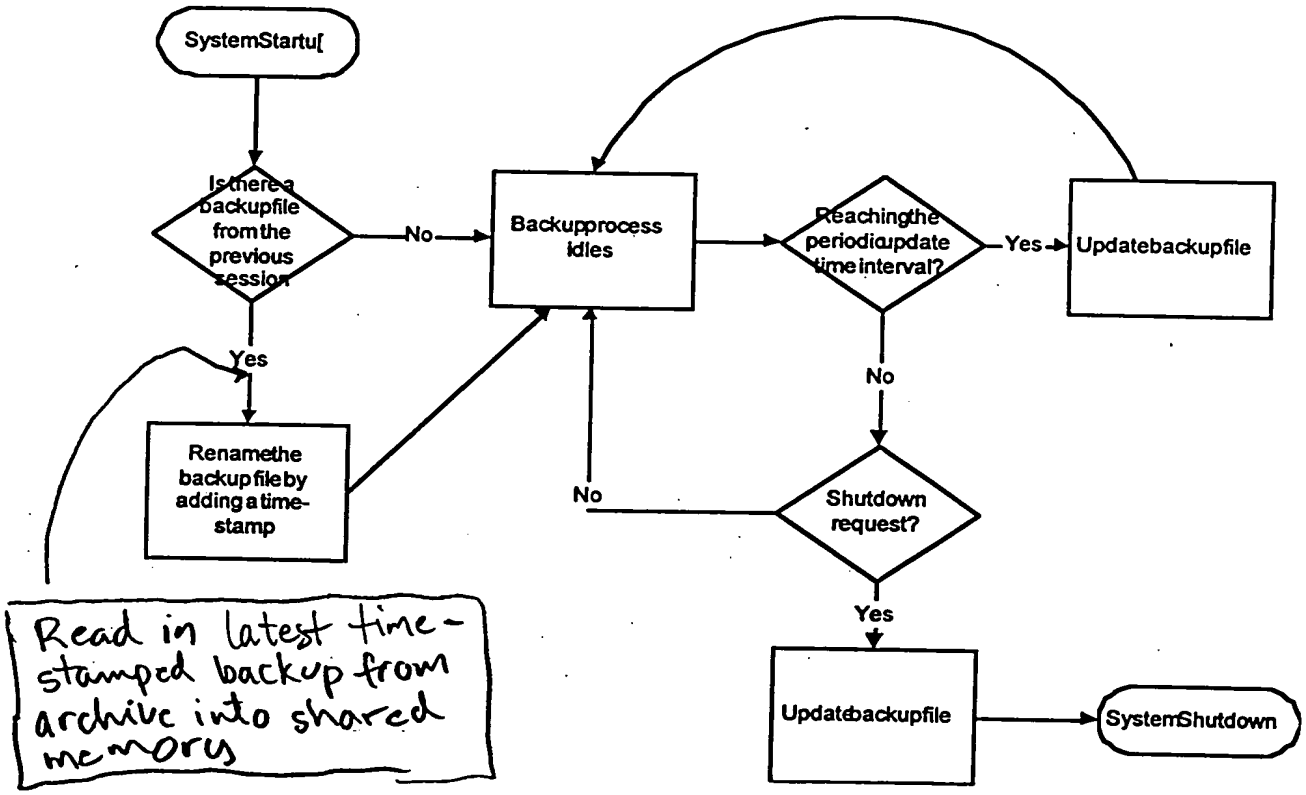

SystemStartu[
Is there a backup file from the previous session
No
Backup process idles
Reaching the periodic update time interval?
Yes
Update backup file
Yes
No
Rename the backup file by adding a time-stamp
No
Shutdown request?
Yes
Read in latest time-stamped backup from archive into shared memory
Update backup file
System Shutdown

FIGURE 16